

CASE Big Lottery support provision – helping your charity or community group to develop better processes

CASE offers support to organisations seeking to improve their services to local communities. This service is of special relevance to groups embarking on Reaching Communities and other Big Lottery projects as they are required to complete an organisational strength review within the first three months of commencement of project funding.

CASE has provided advice, support, training and evaluation to local enterprises and communities services in Leicestershire and the East Midlands for more than 35 years. We help people to plan, manage and review their organisations to promote stability, develop infrastructure and grow better business.

We promote community activity to solve challenges within local communities and specialise in supporting community based businesses such as co-operatives and social enterprises. CASE is an employee owned social enterprise and has in-depth understanding of the values, principles and mechanics of social businesses.

CASE offers a tried and trusted review service to charities and community groups embarking on Big Lottery projects. The Big Lottery Fund offers finance to build the capabilities of groups funded through Reaching Communities and requires that such organisations undertake review of processes and procedures before embarking on projects. CASE is skilled at delivering such reviews and has worked with multiple organisations to conduct thorough appraisals of their business plan, structure and working practices to strengthen them to deliver better projects.

CASE offers a transparent and respected service and our highly qualified team offer many strengths including:

- Over 90 years' of combined experience of business and community development
- Experience of establishing and running their own businesses in a variety of areas
- Access to a bank of qualified and experienced associate consultants
- In-depth knowledge of community development
- Governance and leadership skills
- Understanding of the people who make up organisations - staff, volunteers, trustees, partners and other stakeholders
- Communications and marketing skills including digital media
- Systems and facilities to support organisational growth
- Operation and organisational management

The above may be expanded to incorporate exploration of areas such as:

- Trustee, staff and volunteer development
- Review of legal structure
- Strategic and business planning

- Monitoring and evaluation of impact
- People, practices and HR management and processes
- Project and service delivery
- Performance management
- Organisational effectiveness and efficiency
- Income generation, fundraising and enterprise options

Overview

The main aim is to identify priorities for building new capabilities and increasing capacity within organisations to enable them to remain effective within their area of work. This may involve developing new skills, knowledge and confidence among staff, management and trustees. CASE works with community groups to develop strength and skills to deliver outcomes more effectively and sustainably.

CASE is a practitioner of Plain English. All paperwork from CASE reflects this style and aims to be accessible and understandable without losing substance or content.

Testimonials

“The Race Equality Centre (TREC) had the fortunate opportunity of engaging CASE to undertake our organisational review following the successful outcome of our ‘Reaching Communities’ application. CASE has a host of skills and years of experience and supported TREC in a professional, meaningful and empathetic way which greatly assisted us to plan and prepare for effective delivery of our Big Lottery project. We are very happy to endorse CASE’s organisational review service.”

“CASE was very efficient and helped us to carry out a review of our organisation in a holistic manner. They engaged with stakeholders, trustees, staff and volunteers to ensure a wide reaching review. The process helped us identify our strengths and weaknesses and produced an action plan with recommendations which we implemented. CASE practitioners are very friendly, professional and made us feel valued.”